



12/27/16

Kelsey, Frank & Jacqueline

Thank you for everything you guys do. I wish we received half the service from our other providers that we get from the three of you. Well, Frank doesn't count, we know you two ladies do all the great work!

One would think that after being in business for 27 plus years and with Midwest Agency for 15 of those years, this stuff would get easier. Not true, it continues to get more and more complicated with regulations each year. Great job in knowing our business, adapting to change and making our job very easy.

We certainly appreciate every bit of attention to detail from you ladies and Frank does get Credit for teaching you guys the art of excellence! You are proactive, not reactive and it allows Cheri and I the ability to rest well.

We are truly grateful and blessed to have you on our team.

Sincerely,

A handwritten signature in black ink, appearing to be "Todd, Bob and Cheri", written in a cursive style.

Todd, Bob and Cheri....